INFORMATIONAL LETTER NO. 2540-MC-FFS

DATE: December 14, 2023

TO: Iowa Medicaid Pharmacies

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: January 2024 Pharmacy Billing Reference

EFFECTIVE: January 1, 2024

This Informational Letter (IL) replaces IL 2467-MC-FFS[1].

Pharmacy claims for Iowa Medicaid members should be billed to the appropriate entity. Medicaid FFS member claims should be submitted to Iowa Medicaid. Claims for members enrolled with a managed care organization (MCO) should be billed to the appropriate MCO or their corresponding pharmacy benefit manager (PBM) to which a member is assigned.

An updated FFS and MCO pharmacy billing reference sheet follows. Note the change of pharmacy benefits manager (PBM) for Iowa Total Care.

FFS Pharmacy Billing Reference				
Plan/Group	**Processor**	**BIN**	**PCN**	**Effective Date Range**
Iowa Medicaid	Iowa Medicaid Point of Sale (POS) Unit (CHC)	011933	IAPOP	04/06/2020 – current

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[1] https://secureapp.dhs.state.ia.us/IMPA/Information/Bulletins.aspx

Current MCO Pharmacy Billing Reference					
MCO Plan	**PBM**	**BIN**	**PCN**	**RxGRP**	**Effective Date Range**
Amerigroup Iowa, Inc.	CarelonRx	020107	FM	WKYA	01/01/2023 forward
Iowa Total Care	Express Scripts	003858	MA	2EGA	01/01/2024 forward
Iowa Total Care	CVS	004336	MCAIDADV	RX5477	09/01/2022 – 12/31/2023
Molina Healthcare of Iowa	CVS	004336	MCAIDADV	RX51BW	07/01/2023 forward

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:
- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:
- Phone: 1-800-454-3730
- Email: ProvidersolutionsIA@amerigroup.com
- Website: https://providers.amerigroup.com/ia

Iowa Total Care:
- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: https://www.iowatotalcare.com

Molina Healthcare of Iowa:
- Phone: 1-844-236-1464
- Email: iaproviderrelations@molinahealthcare.com
- Website: https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx
- Provider portal: https://www.availity.com/molinahealthcare